

## **Intercultural Communication**

### **The Nature of Communication**

- 1) Where difficulties occurs is where people do not share cultures
- 2) Language is no barrier to communication
- 3) Common cultures have certain advantages when it comes to communication – name 3
- 4) Define intercultural communication
- 5) What are the prerequisites to communication?

### **Verbal and Non verbal Communication**

- 6) What are the two forms of communication being used in face-to-face communication?
- 7) How do we 'code' messages?
- 8) Identify 3 non-verbal symbols
- 9) Are non-verbal symbols as easily understood as verbal symbols?

### **The Effectiveness of Communication**

- 10)How can senders and receivers of communication 'get it wrong'?
- 11)Successful communication comes down to what process
- 12)What responses can we expect when a sender's expectations do not match up with a receiver's response

### **The Role of Communication in Social Relationships and Social Control**

- 13)What factors allow is to operate in a communicative manner?
  - 14)What are the benefits of successful communication?
  - 15)What is communication 'noise'?
  - 16)How does the communication process influence social relationships?
  - 17)How is social control gained through communication?
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